

Apprenticeships



Accord offer meaningful apprenticeship opportunities to all kinds of people. Whether you are just looking to start your career, gain skills to progress it to the next level or try something completely new, we could have just what you are looking for.Â

As a housing association we have a vast and varied workforce with specialisms that range from housing services, to care and support, painting and decorating, plastering, electrics, admin, customer service... And that is just to name a few.

What do we offer?

An apprenticeship is a job opportunity that allows you to earn while you learn. By completing an apprenticeship you will gain a nationally recognised qualification in the area that you are working in, setting you on the right track to develop your desired career. Our apprenticeships take between one and four years to complete depending on the role you are in and the level that you are studying at.Â We offer a very exciting package to our apprentices, which include the following:

- **Â£131.25 per week + a completion bonus of Â£455Â every year** of your apprenticeship
- 20% of your work time allocated for dedicated study time away from the workplace during contracted hours
- Tools required to deliver your trade
- Workwear/ Uniform relevant to role
- Quarterly Apprentice get together events
- Apprentice of the Year recognition awards

How to apply for our roles

Visit our **jobs portal**.

Sign up for alerts

We regularly have new and exciting opportunities coming up. If we do not have anything available that interests you at this time, then why not **sign up** to our job alerts and be the first to know about our new opportunities?

Case Studies

Edward

What were you doing before you started your apprenticeship?

I was working with the company on a zero-hours basis. Iâd been given the role after volunteering with the company for a few months, to see whether I could handle full-time work.

What made you decide to choose the apprenticeship route?

Choosing my apprenticeship was very much a logical progression. I knew that the qualifications I would be accruing through my work and the development I would be absorbing would be fantastic for my career, regardless of where I was going.

How did you find the style of study (i.e. on the job real time training and experience)?

The training I was doing at college alongside the work experience I was getting was great. I was getting a solid grounding in what I was doing (how to best interact with clientele, the wider world of work, laws and regulations in housing et cetera) and it lent the work a very practical edge. Furthermore, my colleagues at Accord were very understanding and gave me plenty of time to do my work and studies.

What difference has doing the apprenticeship made for you?

Doing the apprenticeship helped me not only develop myself as a team member and colleague, it also afforded me a deeper understanding of the nature of social housing and the role I was playing in it. Rather than completing my tasks by rote, I had developed an appreciation for what I was doing. The apprenticeship also helped me develop more as a worker, such as time-keeping and prioritisation, and developing these skills was a worthwhile benefit when it came to college deadlines.

What are you doing now that you have completed your apprenticeship?

I was offered a full-time role in the team I was apprenticed to, so I am now a valued and enthusiastic member of the support team at the Ward Street office.

Chloe

What were you doing before you started your apprenticeship?

I was in college studying, thinking of a good career path that I could go down to allow me to help and care for people, when they need it.

What made you decide to choose the apprenticeship route?

I didn't have any experience within the care setting so becoming an apprentice allowed me to get the experience I needed as well as gaining a qualification which is a good thing.

How did you find the style of study (i.e. on the job real time training and experience)?

The style of study was really good, not only did I work in a care setting I was also able to access training which help me indifferent ways. Also I believe I was lucky in the sense that many of the staff member and the management team at silver birches helped me with anything I was struggling with.

What difference has doing the apprenticeship made for you?

Being an apprentice has helped me as I am now in full time employment in a job that I enjoy. I also get to meet many

different people that all have different need with the care setting. I also get to work with a great team of people which have helped me through my apprenticeships.

Abbie

What were you doing before you started your apprenticeship?

I was Accord's Customer First team coach. My job entailed coaching and developing new and existing members of staff, to improve our service to our customers. I'm a support and go to person for the team which develops confidence and bonds with one and other. I'm also responsible for being the mentor and trainer for apprentices and new members of the team, creating individual induction packs and on-going training.

What made you decide to choose the apprenticeship route?

Being a mentor for other apprentices in Customer First it made me think I could learn something whilst I'm working. So I got more information from the Learning and Development team, who were very supportive and gave me all the information I needed to go away and decide what course I wanted to do. My manager agreed it was a great idea and was extremely supportive. One week later the course was approved and I was preparing to get signed up with my learning provider.

How did you find the style of study (i.e. on the job real time training and experience)?

I found it very easy and rewarding because you're completing your assignments while your assessor oversees you doing your job, and marks off the things that you need to learn. It also provides you with the knowledge to do the job, i.e why we have policies and procedures, what we do in certain circumstances, etc. I believe this way of learning really gives you the best of both worlds - you have the classroom environment days whilst you do the job.

What difference has doing the apprenticeship made for you?

My confidence and skills have also really improved in my job - I now know and understand the behind scenes things and it really helped me become less frightened of trying things.
