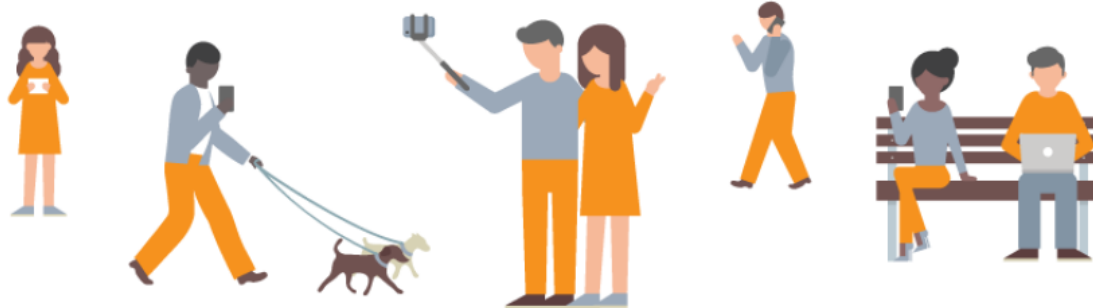


# Click Start

Click Start is a project to help you do two things – manage your money better and improve your confidence online.

## We can help you get confident online



Click Start is a project to help you do two things – manage your money better and improve your confidence online. We want to support our customers to understand changes to welfare, like Universal Credit, and to be better connected and access employment, training and volunteering opportunities.

Our coaches can help you to:

- Use computers and mobile devices

- Understand online basics with a “beginner’s guide”
- Stay safe online
- Create an email account
- Use social media safely
- Shop online and use comparison websites
- Apply for jobs and volunteering opportunities
- Manage your money online and use online banking
- Improve your access to health services
- Understand how to access benefits and public services

## Meet the team

### Justin Fellows - Project Manager

Justin submits claims and reports to Click Start funders and supports the Community Coaches when needed. Justin enjoys helping participants overcome challenges and working within the communities of Sandwell and Wolverhampton.

### Jane Hale and Lyndzey Brewer “Community Coaches

Jane and Lyndzey support participants to be financially and digitally wiser, helping them into work or training and improving day-to-day life skills. They enjoy making a difference and paving the way for participants to get back into employment.

Click Start today and find an easier way to make it through your day.

Help is available:

- Call Jane Hale - Community Coach - on 07876 034551
- Call Farrah Lorenzo - Community Coach - on 07968 628733
- Call Justin Fellows - Project Manager - on 07876 034560
- Or [email us](#)

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The Black Country Click Start Project is jointly led by whg and Accord in partnership with five local organisations across the Black Country. Black Country Click Start is funded through the *Building Better Opportunities* programme. This programme is funded by The National Lottery Community Fund and the European Social Fund (ESF) who are co-

investing in local projects. Activities undertaken may include budgeting workshops, IT skills, confidence building, guidance on how to shop and cook on a budget, use of internet, email & social media, using the internet safely and CV writing and applying for jobs online via one to one and group sessions.

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